



Accident Management

We cannot promise that accidents will not happen, but we can promise to help you deal with them quickly and efficiently.

Our experienced team provides a complete incident and repair management service which goes beyond traditional motor claims handling. We will take the time consuming administration off your hands and enable you to easily monitor and maximise the performance of your fleet. In short: our job is to make your job easier – every time.

Your fleet. Your choice.

You can choose to use our complete accident management service, or simply select the elements you require even if you are using another supplier, we will happily tailor a service to meet the requirements of your business.

Fast facts:

- Courtesy cars available
- Downtime management
- Each estimate and invoice assessed using industry leading technology
- Risk management reporting and analysis tailored to your requirements
- Roadside recovery of non-driveable vehicles
- Total driver care 24 hours a day, 365 days a year

Main features include:

- 24 hour helpline for drivers
- Utilisation of a national network of quality assured repairers – including mobile repairs
- In-house team to review and authorise repairs
- Repair progression management
- Full coordination of insurance claims

Main benefits include:

- All incidents are tracked and reported via online repair management
- Drivers are always able to call for assistance within UK and Europe
- Optimised utilisation - your vehicles are on the road more of the time
- Trends regarding key incidents are highlighted
- Your drivers are never without a vehicle

We're with you all the way...

To find out how we could work with you, or for more information about any of our products or services, please call us on 0870 402 8242 or e-mail us at info@ingcarlease.co.uk

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